

Union Health Ministry's telemedicine service, eSanjeevani, completes 6 lakh tele-consultations

Last 1 lakh consultations conducted in 15 days

Over 8500 consultations registered per day on eSanjeevani

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eSanjeevani, Ministry of Health and Family Welfare's telemedicine initiative has completed 6 Lakh tele consultations. It took only 15 days to complete the last one lakh consultations. In what can be seen as a big push for the 'Digital India' initiative of the Prime Minister, the *eSanjeevani* digital platform has proved its usefulness and easy access for the caregivers and the medical community, and those seeking healthcare services in the times of COVID. States like Tamil Nadu, Kerala and Gujarat run eSanjeevani OPD for 12 hours a day and 7 days a week. It is a testimony to the fact that eSanjeevani is gradually gaining traction with patients and doctors.

eSanjeevani is accessible to the population in 27 States/UTs across India. The digital platform provides eHealth services through more than **6000 doctors** who man **217 online OPDs** in patient to doctor telemedicine model i.e. eSanjeevaniOPD.

States are also extending the reach of specialized health services to the people in smaller towns and rural areas through eSanjeevani (AB-HWC) that is operational at around 4000 Health & Wellness Centres linked with over 175 hubs (set up at District Hospitals and Medical colleges). Over 20,000 clinicians and health workers have been on eSanjeevani's two variants. Currently, eSanjeevani is recording up to over **8500 consultations per day**.

A customized eSanjeevani OPD was rolled out by the Union Health Ministry on 13th of April 2020 during the first lockdown when the OPDs across the country were shutdown whereas eSanjeevani (AB-HWC) was launched by Ministry of Health and Family Welfare in November 2019. It will be implemented at 1,55,000 Health and Wellness Centres under Govt. of India's Ayushman Bharat Scheme in 'Hub & Spoke' model by December 2022. eSanjeevani AB-HWC is functional at around 4,000 Health and Wellness Centers presently and on boarding of an equal number of HWCs is underway.

The top ten States which have registered the highest consultations through eSanjeevani and eSanjeevani OPD platforms are Tamil Nadu (203286), Uttar Pradesh (168553), Kerala (48081), Himachal Pradesh (41607), Andhra Pradesh (31749), Madhya Pradesh (21580), Uttarakhand (21451), Gujarat (16346), Karnataka (13703), and Maharashtra (8747). Health Ministry is complementing efforts of State Governments by establishing a robust digital health ecosystem and resources (human and infrastructural) to boost the adoption of eSanjeevani. The Ministry has roped in Mohali branch of the Centre for Development of Advanced Computing (CDAC) for providing end-to-end technical services like development, implementation, operations, and technical support including training of health personnel.

Considering the usefulness and ease of use of eSanjeevani for extending the reach of health services, States are

actively considering using eSanjeevaniOPD for inmates of old-age homes and prisons.

eSANJEEVANI (HWC + OPD) on 27.10.2020				
Sr No.		GRAND TOTAL HWC & OPD)	TOTAL (HWC)	TOTAL (OPD)
	INDIA	604164	112808	491356
1	Tamil Nadu	203286	0	203286
2	Uttar Pradesh	168553	146	168407
3	Kerala	48081	3	48078
4	Himachal Pradesh	41607	40667	940
5	Andhra Pradesh	31749	26441	5308
6	Madhya Pradesh	21580	20452	1128
7	Uttarakhand	21451	1	21450
8	Gujarat	16346	10198	6148
9	Karnataka	13703	7591	6112
10	Maharashtra	8747	2412	6335
11	Delhi	7370	0	7370
12	Punjab	7021	4763	2258
13	Rajasthan	5694	0	5694
14	Manipur	2294	0	2294
15	Jharkhand	2008	0	2008
16	Chandigarh	1769	0	1769
17	Haryana	1504	0	1504
18	Assam	568	0	568
19	Telangana	323	0	323
20	Jammu And Kashmir	196	0	196
21	Chhattisgarh	128	128	0
22	Arunachal Pradesh	59	0	59
23	Goa	57	0	57
24	Mizoram	53	2	51
25	Puducherry	9	0	9
26	Bihar	4	4	0
27	Ladakh	4	0	4

eSanjeevani Consultations (Top 25 districts) 27th Oct 2020

Sr.No.	State Name	District	Consultations
1	Tamil Nadu	VILLUPURAM	27642
2	Tamil Nadu	MADURAI	21011
3	Tamil Nadu	TIRUVANNAMALAI	15585
4	Uttar Pradesh	MEERUT	15558
5	Uttar Pradesh	RAE BARELI	13655
6	Uttar Pradesh	JALAUN	13009
7	Tamil Nadu	NAGAPATTINAM	11233
8	Tamil Nadu	RAMANATHAPURAM	10694
9	Tamil Nadu	TIRUNELVELI	10376
10	Tamil Nadu	VIRUDHUNAGAR	10032
11	Uttar Pradesh	BAHRAICH	9645
12	Uttar Pradesh	PRAYAGRAJ	9609
13	Uttar Pradesh	SIDDHARTH NAGAR	8589
14	Kerala	THIRUVANANTHAPURAM	8395
15	Tamil Nadu	MAYILADUTHURAI	8081
16	Uttar Pradesh	BULANDSHAHR	7325
17	Tamil Nadu	KARUR	7143
18	Tamil Nadu	CHENGALPATTU	6722
19	Uttar Pradesh	HARDOI	6633
20	Tamil Nadu	KRISHNAGIRI	6515
21	Kerala	ERNAKULAM	6081
22	Kerala	KOZHIKODE	5735
23	Uttar Pradesh	FAIZABAD	5101
24	Uttar Pradesh	CHITRAKOOT	5014
25	Tamil Nadu	THE NILGIRIS	4924

MV/SJ

HFW/eSanjeevani crosses 6 lakhs/ 28October2020/2

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