

Health Ministry's 'eSanjeevani' telemedicine service crosses a milestone

Records 4 lakh doctor-to-patient tele-consultations

Tamil Nadu and Uttar Pradesh cross 1 lakh tele-consultations each

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eSanjeevani OPD platform of Ministry of Health and Family Welfare has completed the landmark milestone of 4 lakh tele-consultations. The top performing States, Tamil Nadu and Uttar Pradesh have logged in 1,33167 and 1,00124 sessions, respectively,

The other States that have registered highest consultations through eSanjeevani and eSanjeevani OPD platforms are Himachal Pradesh (36,527), Kerala (33,340), Andhra Pradesh (31,034), Uttarakhand (11,526), Gujarat (8914), Madhya Pradesh (8904), Karnataka (7684), Maharashtra (7103). The usage trend shows that there has been a quick uptake of this service in smaller districts like Villupuram in Tamil Nadu. Over 16,000 consultations have been recorded from Villupuram, which is the topmost district in terms of tele-consultation services availed of by the beneficiaries.

The top ten performing districts are as follows:

eSanjeevaniOPD (adoption in Districts)			
Sl. No.	DISTRICT	STATE	CONSULTATIONS
1	VILLUPURAM	TN	16368
2	MADURAI	TN	12866
3	MEERUT	UP	10795
4	TIRUVANNA MALAI	TN	9765
5	NAGAPATTINAM	TN	9135
6	TIRUNELVELI	TN	7321
7	MAYILADUTHURAI	TN	7131
8	BAHRAICH	UP	6641
9	VIRUDHUNAGAR	TN	6514

Nationally eSanjeevani platform is being used by 26 States and over 12,000 practitioners of various State Government health departments have been on-boarded on eSanjeevani and their services have been sought by people from 510 districts of the country.

The last 100,000 consultations have come up in 18 days, whereas the first 100,000 consultations had taken around three months. eSanjeevani OPD services have enabled patient-to-doctor telemedicine in midst of the COVID-19 pandemic. This has helped in containing the spread of COVID by ensuring physical distancing and has simultaneously enabled provisions for non-COVID essential healthcare.

Around 20% patients have sought health services through eSanjeevani more than once. The trend is indicative of the fact that this digital platform for delivery of health services remotely has been adopted by both the service providers as well as the users. Few States have been providing health services for 12 hours a day and 7 days a week.

Initially, eSanjeevaniOPD was rolled out as an online platform for general OPD service, but considering its utility and the uptake by the public, State Health Departments wished to rolled-out speciality OPDs as well. Accordingly, eSanjeevaniOPD was enhanced to support multiple concurrent speciality and super speciality OPDs as well. Today eSanjeevaniOPD is running 196 online OPDs which include 27 general OPDs and 169 speciality and super-speciality OPDs in 24 States. Premier institutions like AIIMS Bathinda, AIIMS Rishikesh, AIIMS Bibinagar, Lady Hardinge Medical College and Associated Hospitals, Regional Cancer Centre (Thiruvananthapuram), Cochin Cancer Centre (Ernakulam) are also using eSanjeevani platform to provide speciality services to the patients across the States. Central Govt. Health Scheme has also set up four speciality OPDs on eSanjeevani to provide health services to their beneficiaries in New Delhi. CGHS is planning to extend these telemedicine services to their beneficiaries in other States as well.

States have also designed innovative applications of this telemedicine platform. In Kerala, eSanjeevani platform is being used for providing health services to the inmates of Palakkad District Jail. In Tamil Nadu, eSanjeevani has enabled practitioners to make life-saving interventions while providing patients in their homes.

eSanjeevani platform of the Union Health Ministry has been developed by Centre for Development of Advanced Computing in Mohali. It is an innovative digital platform globally to be set up by a country government for delivering health services. eSanjeevani supports two types of telemedicine services viz. Doctor-to-Doctor (eSanjeevani) and Patient-to-Doctor (eSanjeevani OPD) Tele-consultations. The former is an important pillar of the Ayushman Bharat Health and Wellness Centre (AB-HWCs) programme. This was rolled out in November 2019. It aims to implement tele-consultation in all the 1.5 lakh Health and Wellness Centres in a 'Hub and Spoke' model, by December 2022. States need to identify and set up dedicated 'Hubs' in Medical Colleges and District hospitals to provide tele-consultation services to 'Spokes', i.e SHCs and PHCs. The Health Ministry rolled out the second tele-consultation service 'eSanjeevaniOPD' enabling patient-to-doctor telemedicine on 13th April of this year owing to the COVID-19 pandemic.

**eSanjeevani (HWC & OPD) Status
25 September 2020 (till 5:00PM)**

Sr. No.		Consultations		
		GRAND TOTAL (HWC + OPD)	HWC	OPD
			Total (HWC)	Total (OPD)
	INDIA	400026	91180	308846
1	Tamil Nadu	133167	0	133167
2	Uttar Pradesh	100124	92	100032
3	Himachal Pradesh	36527	35632	895
4	Kerala	33340	3*	33337
5	Andhra Pradesh	31034	26238	4796
6	Uttarakhand	11526	1	11525
7	Gujarat	8914	8864	50
8	Madhya Pradesh	8904	7940	964
9	Karnataka	7684	6812	872
10	Maharashtra	7103	1733	5370
11	Punjab	5957	3857	2100
12	Rajasthan	4866	0	4866
13	Delhi	4707	0	4707
14	Jharkhand	1758	0	1758
15	Haryana	1375	0	1375
16	Chandigarh	1214	0	1214
17	Manipur	802	0	802
18	Assam	568	0	568
19	Telangana	221	0	221
20	Jammu & Kashmir	92	0	92
21	Goa	53	0	53
22	Mizoram	46	2	44
23	Arunachal Pradesh	29	0	29
24	Pudducherry	9	0	9
25	Bihar	4	4	0
26	Chhattisgarh	2	2	0
* Between COVID Hospital - CFLTC				

MV/SJ

HFV/COVID eSanjeevani-4L/26September2020/3

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